

# FDA Compliance Trends

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## What's Old is New Again



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# Agenda

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- Highlights of the FDA/CDRH Report 10/31/2011  
*Understanding Barriers to Medical Device Quality*
- Inspections
- 483 Observations
- Warning Letters
- Recalls & Adverse Event Reports

# Understanding Barriers to Medical Device Quality Report Observations\*

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## ➤ General comments:

- The medical device industry has experienced growth in both revenues and complexity of its products over the past 10-20 years
- Adverse event reports related to IVDs and medical devices have outpaced industry growth by 8% per annum since 2001
- “Quality risk” is unevenly distributed across the industry; 20 of the 1189 active product codes (1.7%) account for 65% of all serious adverse events reports in recent years
- Failures in product design and manufacturing process control are the root cause of more than half of all product recalls

\*Understanding Barriers to Medical Device Quality, FDA/CDRH Report 10/31/2011

# Understanding Barriers to Medical Device Quality Report Observations

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- In this report, FDA makes their “Case for Quality”
- The Agency takes the position that it is their responsibility to help the diagnostic and device industry
  - create an ongoing culture of quality
  - implement strong quality systems based on best practices rather than “reactively waiting” for deficiencies to be discovered during FDA inspections to make corrections
- Three focus areas were identified
  1. Focus on quality while maintaining compliance
  2. Improve transparency through publically available information
  3. Better communication between FDA, industry, and stakeholders to share expectations and solicit changes or improvements

# Trends in Medical Device Quality

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- FDA identified seven opportunities for improving quality
1. Design and reliability engineering - validation of actual product use, reliability, manufacturability, and software robustness
  2. Robust post-production monitoring/feedback - design and manufacturing that goes beyond base compliance requirements
  3. Supplier management - material and process control
  4. Quality metrics – beyond regulatory compliance
  5. Quality organization - cross-functional integration of quality principles, not focused solely on compliance
  6. Performance management - measure individuals in key roles design roles around quality performance
  7. Quality culture – improve proactively to severe quality-related issues as opposed to reactively

# Inspection Strategy

- The QS inspectional goal remains the same; to assess the firm's quality management system for compliance with the appropriate regulations
- Five inspectional strategies continue to be used:

| Inspection Level | Type of Inspection    | Guide to Inspections   |
|------------------|-----------------------|--|
| 1                | Abbreviated           | QSIT – Two subsystems; Corrective and Preventive Actions (CAPA) plus Production and Process Controls (P&PC) or Design Controls |
| 2                | Comprehensive         | QSIT - The four major subsystems; Management Controls, Design Controls, CAPA and P&PC  |
| 3                | Compliance Follow-up* | As directed by inspectional guidance and elements of QSIT  |
| Special          | For Cause*            | As directed by inspectional guidance and elements of QSIT  |
| Special          | Risk Based Work Plan  | As directed by CDRH inspection assignment and elements of QSIT   |

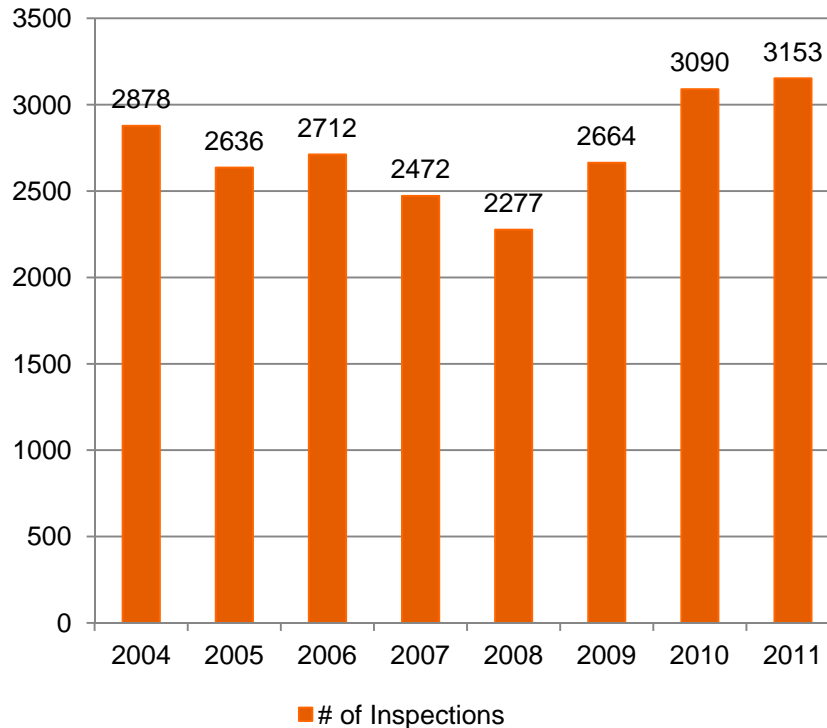
\* Understanding Barriers to Medical Device Quality, FDA/CDRH Report 10/31/2011

# Inspections & 483 Observations

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# QS Inspections Metrics

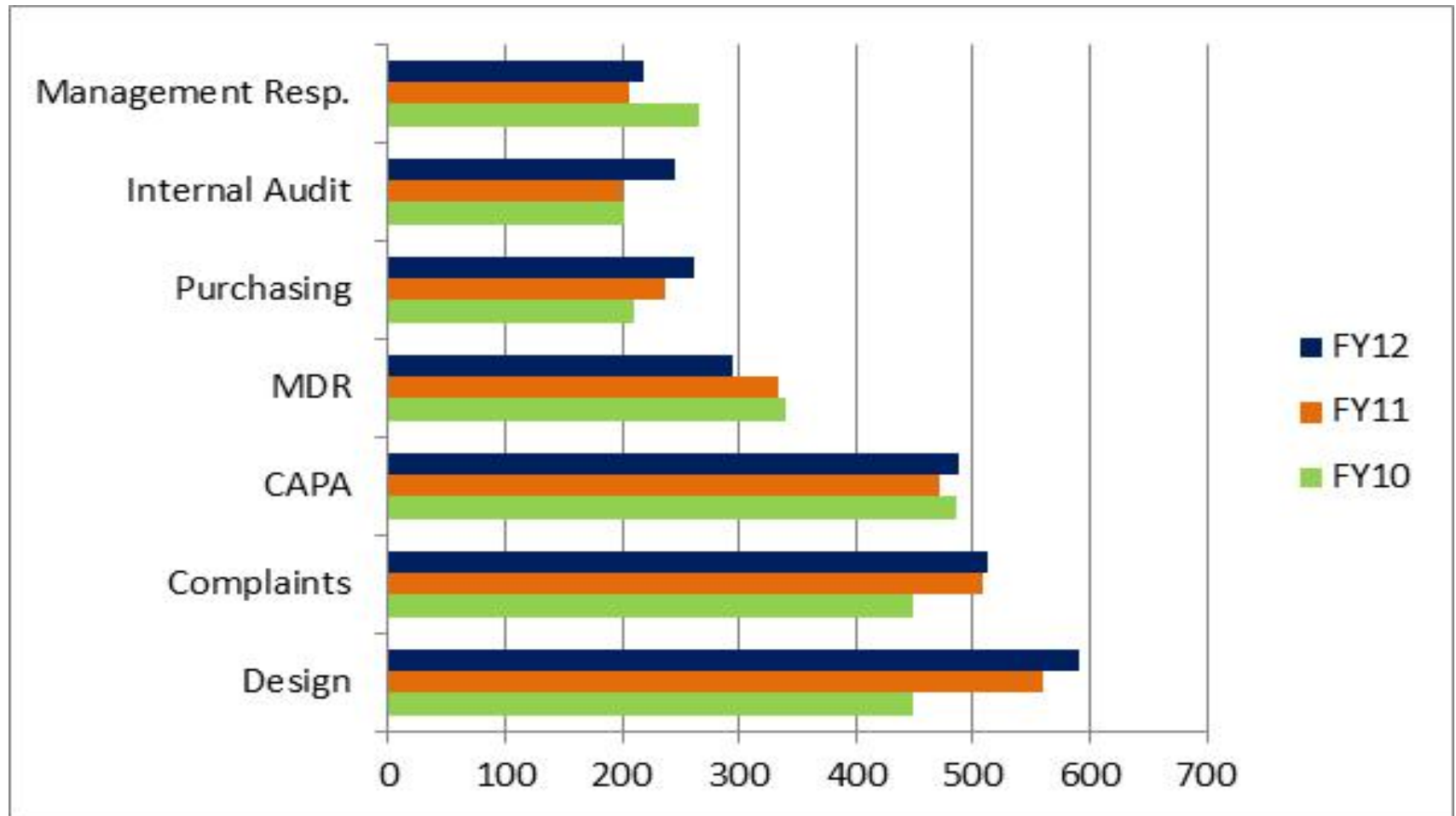


| Year | Inspections |
|------|-------------|
| 2011 | 3153        |
| 2010 | 3090        |
| 2009 | 2664        |
| 2008 | 2277        |
| 2007 | 2472        |
| 2006 | 2712        |
| 2005 | 2636        |
| 2004 | 2878        |

- The number of QS inspections has grown steadily over the past 5 years reflecting the agency's focus on quality

Source: Current FDA Inspection, Enforcement Trends, and Field Issues, Melissa Torres

# Top FDA 483 Observations 2010-2012

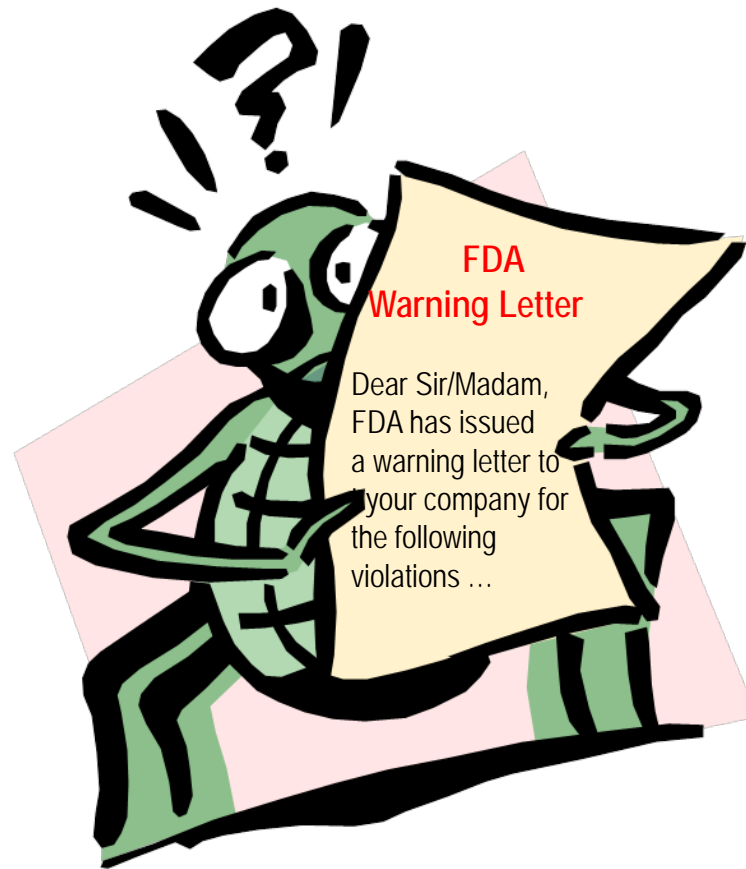


Source: BD Corporate Compliance team

Note: categories total observations by major element (e.g. Design includes all 820.30x subparts)

# Warning Letter Analysis

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# Warning Letter Historical Data

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## ➤ Quality System (QS) Inspections and Warning Letters with QS Citations

| <b>Year</b> | <b>Inspections</b> | <b># WLs</b> | <b>% WL</b> |
|-------------|--------------------|--------------|-------------|
| 2011        | 3153               | 122          | 4%          |
| 2010        | 3090               | 89           | 3%          |
| 2009        | 2664               | 77           | 3%          |
| 2008        | 2277               | 98           | 4%          |
| 2007        | 2472               | 74           | 3%          |
| 2006        | 2712               | 79           | 3%          |
| 2005        | 2636               | 97           | 4%          |
| 2004        | 2878               | 113          | 4%          |

Source: Current FDA Inspection, Enforcement Trends, and Field Issues, Melissa Torres

# 2011 Warning Letter Analysis

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➤ FDA issued a total of 122 Warning Letters to diagnostics & medical device firms for QS deficiencies from January – December 2011

|                 |         |     |
|-----------------|---------|-----|
| • CAPA          | 104/122 | 85% |
| • P&PC          | 97/122  | 80% |
| • Design        | 70/122  | 57% |
| • Management    | 58/122  | 48% |
| • Documentation | 43/122  | 35% |

Source: Silver Sheet Publication

# Warning Letters with CAPA Citations

## ➤ CAPA Subsystem Warning Letter Data Summary

| Year | #WL | #CAPA Citations | %  |
|------|-----|-----------------|----|
| 2011 | 122 | 104             | 85 |
| 2010 | 89  | 81              | 91 |
| 2009 | 77  | 68              | 88 |
| 2008 | 98  | 86              | 88 |
| 2007 | 74  | 62              | 84 |
| 2006 | 79  | 69              | 87 |
| 2005 | 97  | 85              | 88 |
| 2004 | 113 | 89              | 79 |

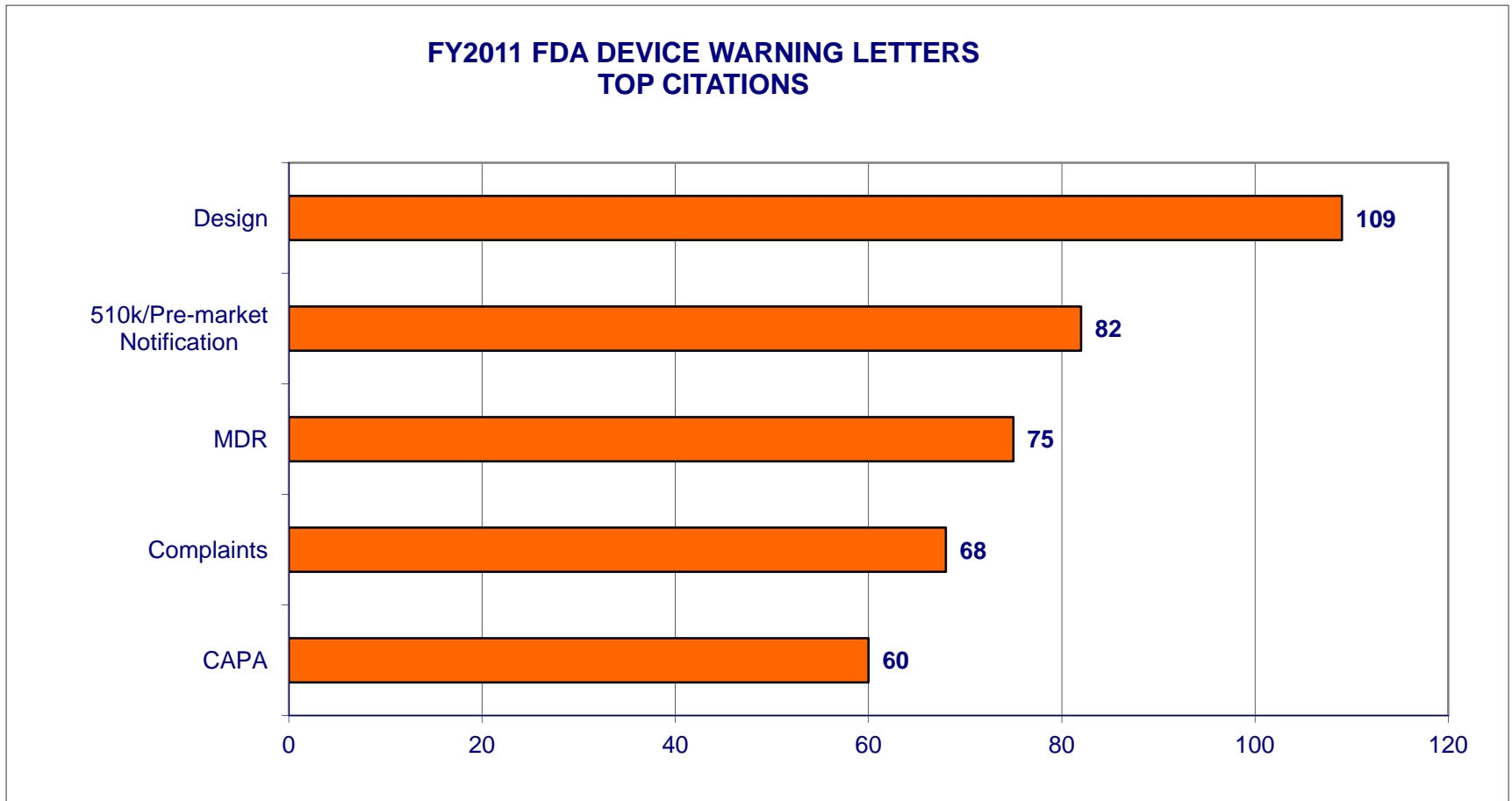
### Common CAPA Issues

- ❖ Procedures do not address the CAPA requirements
- ❖ No CAPA procedures
- ❖ Lack of verification, validation, effectiveness
- ❖ Inadequate implementation of corrective actions

Source: Current FDA Inspection, Enforcement Trends, and Field Issues, Melissa Torres

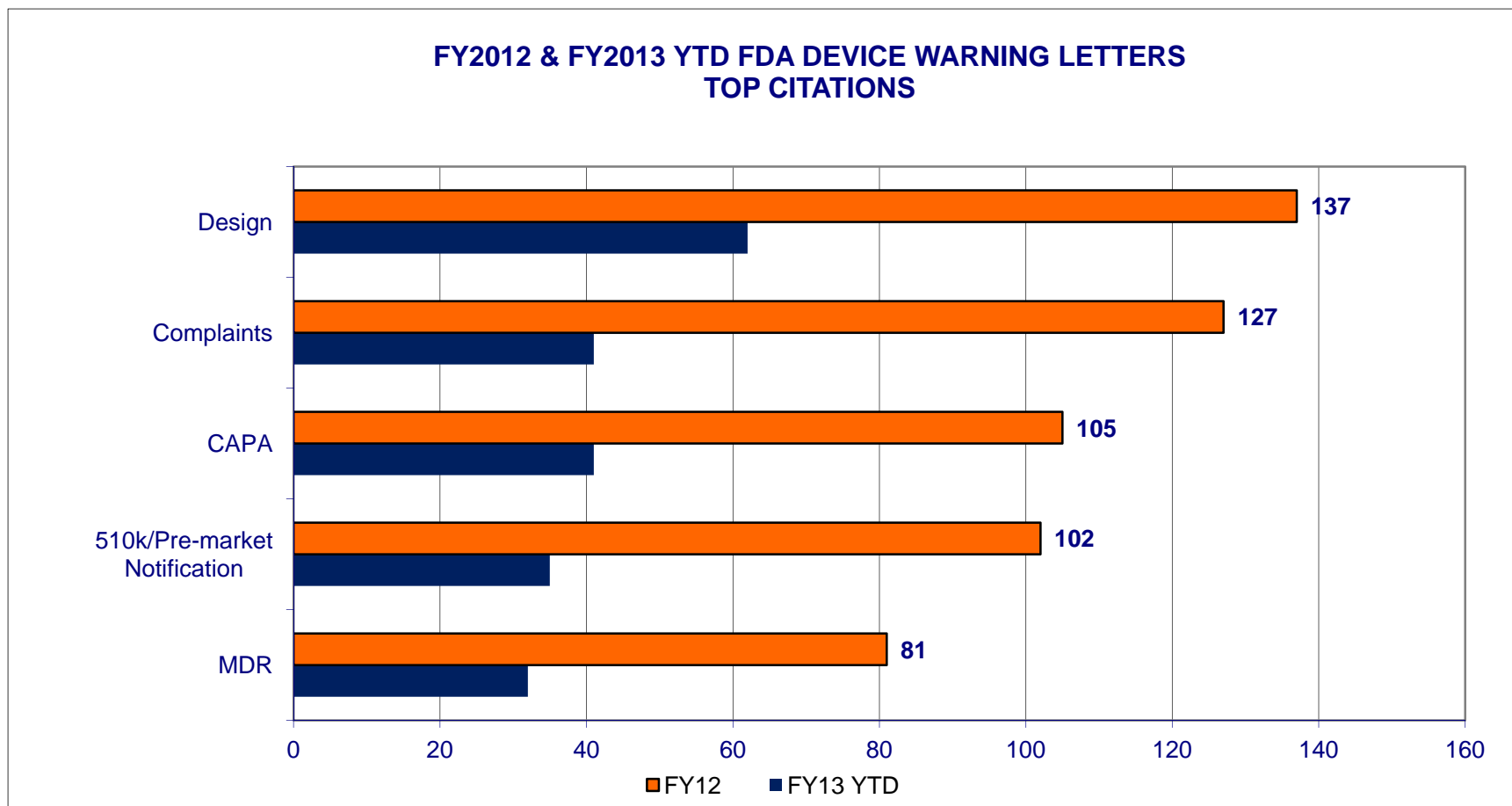
# Warning Letter Metrics

## 2011 Top Citations



Source: BD Corporate Compliance analysis of 2011 Warning Letters using BD citation categories

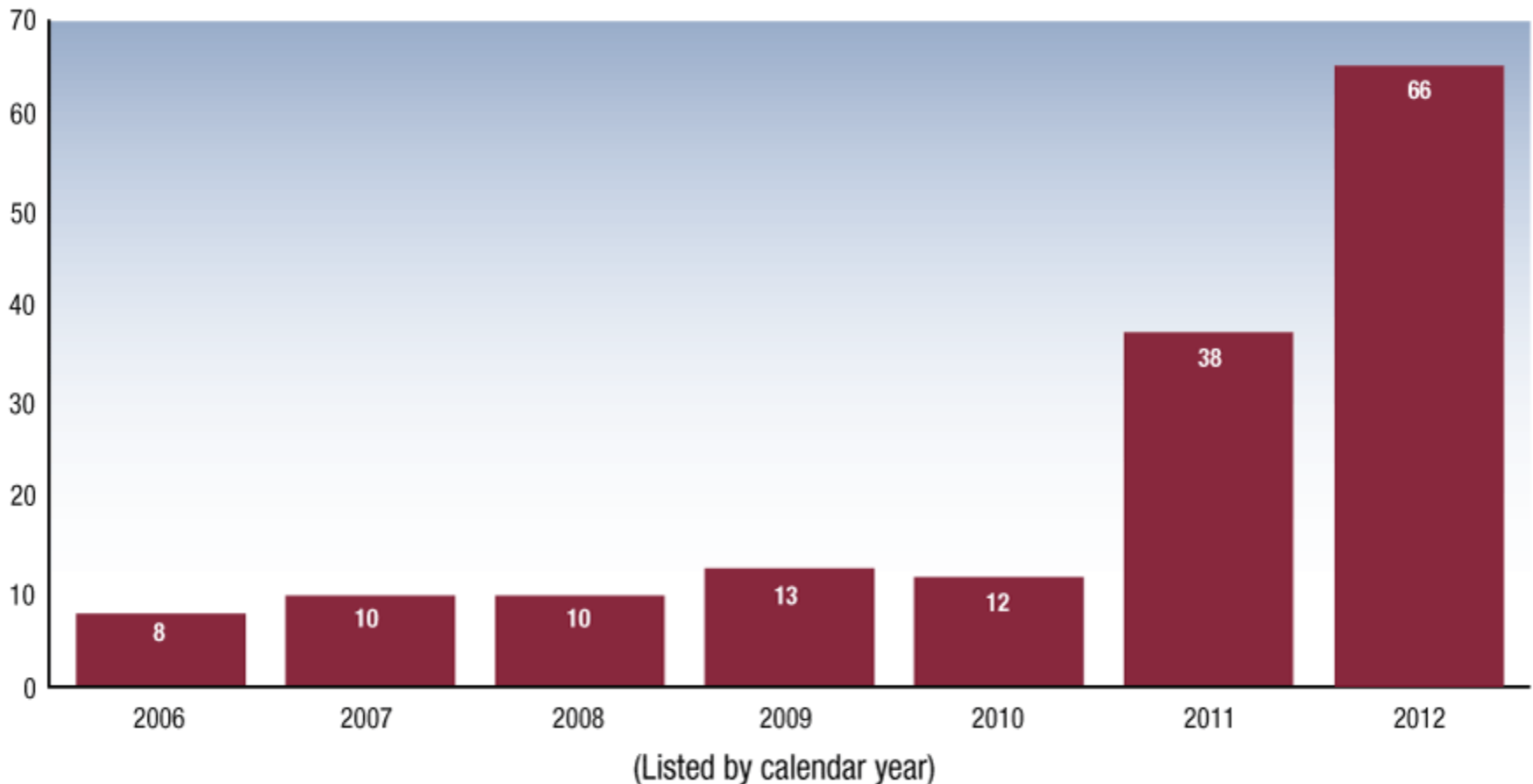
# Warning Letter Metrics 2012 & 2013 (YTD) Top Citations



Source: BD Corporate Compliance analysis of 2012 /2013 Warning Letters using BD citation categories, 169 WL issued in 2012

# IVD & Device-Related Warning Letters Issued To Foreign Manufacturers

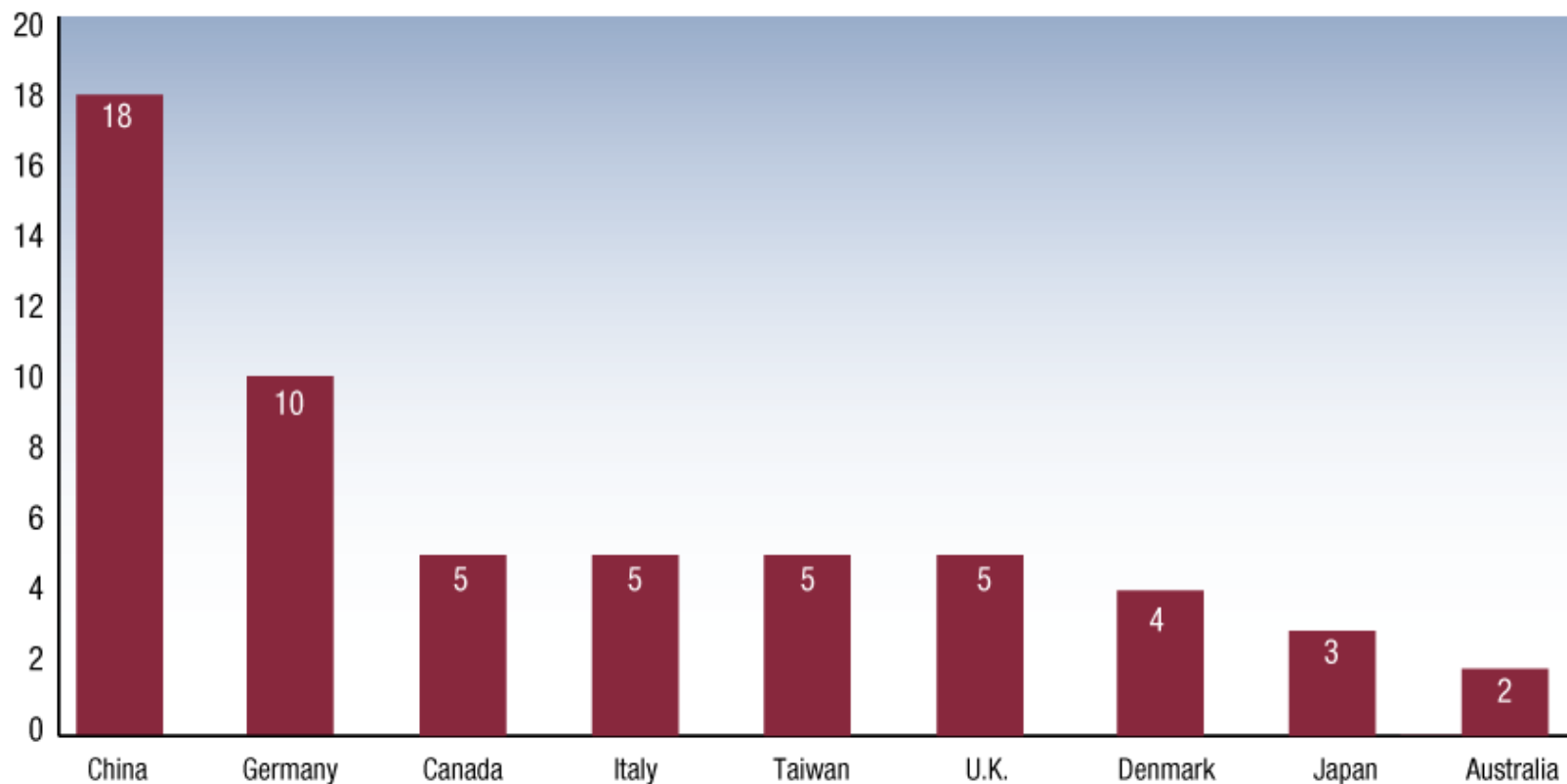
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Source: BD Corporate Compliance analysis of Warning Letters

# 2012 Foreign Warning Letters

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Source: BD Corporate Compliance analysis of Warning Letters

# Common Themes of IVD Company Warning Letters 2011-2013

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- 15 IVD Company Warning Letters issued 2011 through 2013 were reviewed for themes
- Common citations:
  - Quality Systems - CAPA, complaint management, design control, clinical studies (IRB)
  - Process Control – process validation (mapping, critical control points, SPC), specifications (that did not meet product claims), supplier quality
  - MDR Reporting - under reporting, assessment process
  - Adulterated/Misbranded - failure to file premarket notifications/applications (genetic tests, cytology kits, stand-alone software, modifications, new claims)
  - Product Performance – stability, instructions for use

# Adverse Event Reports and Recalls

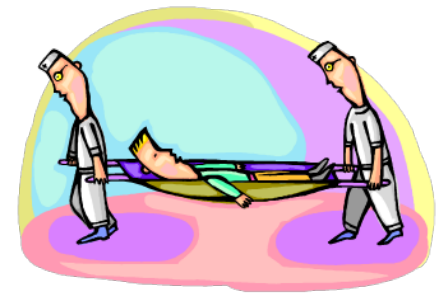
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# Adverse Event Reports

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- As previously mentioned, 20 of the 1200+ active product codes account for 65% of all serious adverse events reports in recent years
  - Blood glucose test systems ranked #3 in total numbers of MDRs reported, behind implantable insulin pumps and coronary drug-eluting stents
  - Adjusted as a percent of units sold, glucose test systems MDRs are still in the top 20
  - Some of the increase in MDR reporting can be attributed to greater FDA emphasis on timely reporting and reporting requirements



Source: Understanding Barriers to Medical Device Quality, FDA/CDRH Report 10/31/2011

# IVD & Medical Device Recalls

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- Recall reporting has risen slower than adverse event reporting, but has paralleled the IVD/Medical device industry growth over the last 10 years
- In 2003, there were 540 reported recalls - by 2012, this number increased to 1046
- Like adverse event reports, some of the growth can be attributed to greater FDA emphasis on recall reporting requirements for all Classes

| <u>Year</u> | <u>Class I</u> | <u>Class II</u> | <u>Class III</u> | <u>Total</u> |
|-------------|----------------|-----------------|------------------|--------------|
| 2012        | 56             | 916             | 74               | 1,046        |
| 2011        | 41             | 873             | 43               | 957          |
| 2010        | 51             | 622             | 44               | 717          |
| 2009        | 23             | 551             | 52               | 626          |
| 2008        | 17             | 726             | 107              | 850          |

Sources: Understanding Barriers to Medical Device Quality, FDA/CDRH Report 10/31/2011, Current FDA Inspection, Enforcement Trends, and Field Issues, Melissa Torres

# IVD Recalls

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- In 2011, 2 of the top 20 product codes recalled were IVDs
  - #6 – JJE/Chemistry Analyzers
  - #13 – GKZ/Hematology Cell Counters
- When analyzing the reasons for IVD product recalls by value stream components
  - 32% attributed to design
  - 22% attributed to supplier quality
  - 26% attributed to manufacturing
  - 20% attributed to post production and change control issues



Source: Understanding Barriers to Medical Device Quality, FDA/CDRH Report 10/31/2011

# Common Themes of IVD Company 2012/2013 Recalls

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- Class I Recalls in 2012/2013
  - False positive/negative results
- Class II Recalls in 2012/2013
  - Product Labeling
  - Product Performance Claims
  - Stability
  - Value assignment
  - Device malfunctions (non-safety)
  - Software



# Final Thoughts

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- Historical data shows increase activity in inspections (foreign and domestic), adverse event reports, and recalls
- Designs, complaints, and CAPA continue to be the most frequent 483 observations, often cited in warning letters
- IVD products do appear in the top product codes recalled, with >50% of causes rooted in design and manufacturing
- Proactive implementation of robust quality systems with strong quality cultures are the shared goals of both the Agency and IVD companies, resulting in safer more effective products for patients and healthcare practitioners